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Corresponding to: 16th March, 2020

Circular to the mobile payment system manager (JoMoPay), payment service providers (PSPs), participating banks in the mobile payment system, and electronic money acquiring companies

The subject: Quick Response (QR) Code

After Greetings,

In the context of the continuous efforts of the Central Bank of Jordan to develop the electronic payment system in the Jordanian market, and its keenness to encourage payment services providers (PSPs) and participating banks in the mobile payment system (Jomopay) to keep pace with the latest developments in financial technology, and to promote the use of all available payment instruments and channels within a safe and low-risk environment, in a manner that enhances financial inclusion and ensures the provision of easy, secure, reliable, and cost-effective electronic payment methods.

Moreover, pursuant to the provisions of Articles (4/A/5) and (65/B) of the Jordanian Central Bank Law No. (23) of 1971 and its amendments, and the provisions of Article (55) of the Electronic Payment and Money Transfer Bylaw No. (111) of 2017, therefore, you must comply with the following within two months maximum:

- 1. Adherence to the standards of the International Technical Authority (EMVco) for applying the QR Code as a electronic payment instrument.
- 2. Adopting the QR Code provided by the merchant (Merchant-Presented Mode) only as an initial stage of the application, so that this mechanism supports the creation of dynamic QR Codes. Provided that the implementation of the static QR code will be studied according to the sector and within carefully considered principles to ensure the protection of the payment mechanism through the static quick response code.
- 3. Conduct regular assessments for the risk, efficiency, and effectiveness of instruments or channels based on Quick Response (QR) Code payments, and setting the specific parameters of payment transactions that support the QR

code payment mechanism in terms of the number and value of transactions. With an emphasis on notifying the Central Bank in case of any negative findings emerging within the assessment results.

- 4. Incorporate risks associated with Quick Response (QR) Code payments within the framework of the comprehensive risk assessment approved by the Board of Directors.
- 5. Provide electronic payment channels that support the acceptance of electronic payments based on Quick Response (QR) Code technology.
- 6. Obligating all electronic payment services providers (PSPs) and participating banks in the mobile payment system (JoMoPay) to provide scanning mechanism for the Quick Response (QR) Code through the existing application for providing customer with payment service.
- 7. Implement effective measures to prevent the exposure of instruments or channels based on Quick Response (QR) Code payments to hacking or fraud, including applying appropriate monitoring and alerting indicators to detect such cases immediately, suspend transactions through those instruments or channels, and take necessary corrective actions.
- 8. Adopting a unified mechanism and agreeing on rates for applying commissions to transactions executed through the quick response code payment and merchant discount rates (MDR) based on a mechanism studied by all payment services providers (PSPs) and participating banks in the mobile payment system (JoMoPay), and electronic money acquiring companies.
- 9. Prepare an educational and awareness program for all relevant parties, tailored to their respective roles, including technical and functional staff, merchants, and customers, on how to use such types of payments.

Respectfully,

Governor Dr. Ziad Fariz