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Date: 03 Dhul Qadah, 1438 AH

Corresponding to: 27 July, 2017 AD

Circular to mobile payment service providers
Subject: The availability of payment systems functionality

After greetings,

In the interest of the Central Bank to provide a safe and efficient national payment system, and to ensure the continuity of the work of the national switch for mobile payment (JoMoPay) in a manner that meets the needs of you and the service recipients in the appropriate manner and in light of the increased importance of the system as a result of the increase in the volume and quality of its operations and for the purposes of achieving immediate recovery of operations; including cases of major malfunctions or widespread disruptions in the operation of these systems, kindly work on the following:

1. Examining your business continuity plans to ensure business continuity and your ability to reach the Central Bank from your disaster recovery site no later than 1/11/2017.
2. Providing the Central Bank with a report from the external auditor stating the reliability of your business continuity plan, the results of its examination and recommendations related to it, and providing us with a compliance plan in the event of any deviations regarding the continuity of critical services provided through the mobile payment system, so that the scope of the examination includes the information and communications technology plan. This includes communications networks, host computers, databases, backup and recovery operations, application programs,

operating systems, and alternative operating sites, in addition to examining the suitability of the plan in terms of organization, decision-making mechanisms, assembly points, the human element, logistical resources, and service providers, if they exist, throughout the life cycle of the plan (planning – implementation- Training- examination- and continuous updating) no later than the end of the first quarter of 2018.

3. Providing the Central Bank with the names, phone numbers and e-mails of the liaison officers (main and alternative) to communicate with the Central Bank regarding business continuity and communication lines with the closed network of the Central Bank and any updates that occur directly to it.

If you have any inquiries regarding the content of this circular, please contact the Department of Oversight and Supervision on the National Payments System through the following e-mail: oversight@cbj.gov.jo

Respectfully,,

**Governor
Dr. Ziad Fariz**