

Number: 26/1/ 11488

Date: 22 Dhul Hijjah, 1442 H

Corresponding to: 1st August, 2021 AD

Circular to banks operating in the kingdom
Subject: Providing cash withdrawal and deposit services for
electronic wallets via ATMs

After greetings,

With reference to the above subject and subsequent to our Circular No. 26/2/10832 dated 24/8/2020, banks operating in the Kingdom that wish to provide the cash withdrawal and deposit service through ATMs to electronic wallet customers must take all necessary procedures and measures to ensure the speedy availability and activation of the cash withdrawal and deposit service through ATMs for electronic wallet customers without card (Cardless) and ensuring their efficiency and success according to the (ISO 20022) standard, which ensures interoperability between bank customers and electronic wallet customers and ensures no interruption of service to customers.

Respectfully,,

Governor

Dr. Ziad Fariz