

No.: 27/4/15081

Date: 13/3/1440 Hijri

Corresponding to: 21/11/2018

Circular to licensed exchange companies

After Greetings,

Pursuant to the Central Bank of Jordan's keenness to enhance the principles of transparency and fairness in the dealings of exchange companies with their clients in order to achieve their best interest in all stages of dealing and the positive effects that this will have on the financial sector. And based on the provisions of clause (g) of article (5) of the Instructions of the Internal Procedures for Handling Consumers' Complaints of Financial and Banking Services Providers no. (1/ 2017) dated 28/8/2017, please provide us with information related to the liaison officer with the Central Bank and an alternative officer in accordance with the attached form, within two weeks, under the responsibility of taking any of the penalties or procedures in accordance with the provisions of clause (a) of article (19) of the above mentioned instructions.

- Attachment.

Respectfully,

Governor

Dr. Ziad Fariz

Information related to the liaison officer with the Central Bank and the alternative officer

The name and the position of the employee	Telephone number	Mobile number	Fax	E-mail address
The liaison officer:				
The alternative officer:				

Company name and authorized signature

Company Seal