

"This document has been translated for knowledge, but for legal purposes the Arabic version is adopted"

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Circular to all Mobile Payment Services Providers

Subject: providing the service of electronic wallet opening remotely

Following our e-mail sent to you on 24/03/2020, followed by the e-mail on 29/03/2020, regarding allowing you to provide remote electronic wallet opening service, as part of the precautionary measures taken by the Central Bank of Jordan to counter the effects of the Coronavirus (COVID-19).

Whereas, the above service contributed significantly during the previous period in the process of responding to the effects of the Corona virus, and achieving the goals sought by the Central Bank of Jordan by enhancing the access of all segments of society to formal financial services and maintaining the availability of electronic payment services in a manner that meets the needs of service recipients.

Accordingly, I would like to inform you that providing the above service would be a continuous and non-phased process, taking into consideration that the Central Bank of Jordan will re-evaluate the above service periodically, to ensure its ability to meet the standards of efficiency, effectiveness and safety, so that any conditions or requirements for improvement of the service imposed or if there are any deficiencies or imbalances in the procedures for providing it.